

Terms and Conditions

These are the terms by which we do business. They do not affect your statutory rights but are designed to set out clearly our responsibilities and your rights.

1. A contract is formed between us when (and not before) we receive authorisation of your credit or debit card payment or your cheque has been cleared.
2. The price of the ordered goods shall be as stated plus postage and packing as indicated by the postage code (UK). Overseas postage will be calculated according to weight. All payments must be in pounds sterling.
3. The ordered goods will be delivered to the address entered by you on the on-line order form. Goods will normally be dispatched within quoted guidelines. However, time for delivery shall not be of the essence and we shall not be liable for any delay in delivery. If we are not able to dispatch any ordered goods within the quoted guidelines, we shall promptly notify you and suggest a revised dispatch date for such goods and if this is not acceptable to you, we shall refund in full your payment in respect of such goods. Other goods ordered by you will be dispatched in the normal way.
4. Trades Descriptions Act 1968: We have endeavoured to describe the books correctly. Errors and omissions are unintentional. Book descriptions are based on publishers' descriptions and our own knowledge of the title. Any claim by you that goods fail to correspond with the description on this website or that they are defective or not of satisfactory quality, must be notified to us by email or letter within 7 days from the date of delivery.
5. If you make a valid claim under paragraph 4, we shall replace the goods in question free of charge or, at your request, refund in full your payment in respect of such goods. Such replacement or refund is conditional upon the goods in question having been returned to us unused and undamaged within seven days.
6. If you wish to return any ordered goods for any other reason, you will be responsible for the cost of returning the goods to us. We will refund your payment for such goods after deducting a 15% administration charge subject to you dispatching such goods back to us, at your cost and with proof of posting within 7 days of delivery to you and our receiving the goods back unused and in undamaged condition. The goods will be your responsibility until they reach us. Risk of damage to or loss of such goods shall pass to us at the time of delivery to us.
7. Any communication between us shall be by email or post to our current email or postal address (as given on this website at the time of such communication) or the email or postal address given in your order form (or any new email or postal address which you may have notified to us).
8. We reserve the right to vary these terms at any time but, in respect of any ordered goods, the terms which apply shall be those which you accepted when you placed your order.
9. If any provision of these terms is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of these terms and the remainder of the provision in question shall, to the extent permitted by law, not be affected thereby.
10. The contract formed by our acceptance of your order shall be governed by the laws of England and we and you both submit to the non-exclusive jurisdiction of the English Courts. Availability of goods you order. If TEE Publishing has insufficient stock to deliver the goods ordered by you, we will notify you as soon as possible and any sum debited by TEE Publishing from your credit card will be re-credited to your account and TEE Publishing will notify you by email at the address given by you in your order form. The refund will be made as soon as possible and in any event within 30 days of your order. TEE Publishing will not be obliged to offer any additional compensation for disappointment suffered.

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Please note that the price the goods are offered for tender are as displayed in the Shopping Basket.

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TEE Publishing recommend that you check with your local customs officials or post office for more information regarding importation taxes/duties that may be applicable to your online order.

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